



# THE HERITAGE

## Our Commitment to the Environment



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-  **HEATING/COOLING**  
Updating of air handling units in bedrooms.
-  **UPGRADE OF LIGHTING**  
with sensor lights across back of house areas and room corridors.
-  **USE OF A FUEL-EFFICIENT CHP SYSTEM** to provide both Power and Heat to the property.
-  Replacing glass bottles with **TETRA PACKS**.
-  **WASTE REDUCTION POLICY** in place to include reduced plastic consumption and all efforts made to reduce, reuse and recycle.
-  **COMPLIMENTARY ELECTRIC VEHICLE CHARGING UNITS** on the hotel grounds with future plans to increase the number of units.
-  **GREEN TEAM** who are continually seeking to improve our carbon footprint and are actively encouraged to bring green projects to management.

## Our Commitment to Social Initiatives



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-  **CHARITABLE DONATION** to our local national school.
-  **SUPPORT LOCAL BUSINESS EVENTS** in the community through financial commitment and hosting.
-  **EMPLOYEE ENGAGEMENT** through regular Workbly surveys.
-  **GREAT PLACE TO WORK** with annual assessments to achieve requirements for accreditation.
-  **RECOGNITION OF STAFF** by marking relevant events with celebrations.
-  **EMPLOYEE, FRIENDS & FAMILY INITIATIVE** offering discounts to stay and experience our other hotels.
-  **WELL-BEING COUNSELLING** service made available to employees.
-  Partnership with SeaChange to **PROMOTE a SAFETY CULTURE** within our hotel

## Our Commitment to Governance



### Our Commitment to Governance

-  We are **PART OF FBD HOTELS & RESORTS**, which is solely owned by Farmer Business Developments plc.
-  **STRONG AND EXPERIENCED BOARD** in place at group level.
-  **COMPREHENSIVE REPORTING STRUCTURE** on financial and operational performance.
-  **ETHICAL BUSINESS CONDUCT** supported by internal and external auditing.
-  A new partnership with CBRE to deliver **A ROADMAP FOR FUTURE ESG GOALS**.
-  **BRIBERY/CORRUPTION AND WHISTLEBLOWING** policies in place.
-  Commitment to reporting in compliance with the **CORPORATE SUSTAINABILITY REPORTING DIRECTIVE** at hotel level.